



Installation Quality Audit

7/8/2016

Ronnie Fulcher, Alvin77511 0049838

Please Circle the number you feel is accurate in rating our services; 5 the highest rating, 1 the lowest rating.

Was your initial call for an appointment handled promptly and efficiently? Best 5 4 3 2 1

Did you find our estimator helpful in providing you with the information you needed to make your decision? 5 4 3 2 1

How would you rate our workmanship? 5 4 3 2 1

Did our installers respect your home? Yes / No

Did our installers go over the operation and maintenance required for your new installation? Yes / No

Do you know of any problems that need our attention? Yes / No

Do you feel the installation lives up to all that you were promised? 5 4 3 2 1

Briefly explain the reason you chose Weeks Service Company. You were recommended by our daughter who owns Heimow Ranch Dog Boarding -

How would you rate our company overall? 5 4 3 2 1

What did you like most about our service? The cleaner A/C was a life-saver - Thank you so much.

May we have your permission to use you as a reference to others in your area? Yes / No

We appreciate you answering our audit. For additional comments please Submit your feedback on-line today: www.WeeksServiceCompany.com/feedback.html or call our office 281-332-9555.

NOTE: The ALVIN PERMIT inspector had nothing but GOOD things to say about your co.