



Installation Quality Audit

7/6/2016

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Please Circle the number you feel is accurate in rating our services; 5 the highest rating, 1 the lowest rating.

Was your initial call for an appointment handled promptly and efficiently? Best (5) 4 3 2 1

Did you find our estimator helpful in providing you with the information you needed to make your decision? (5) 4 3 2 1

How would you rate our workmanship? (5) 4 3 2 1

Did our installers respect your home? (Yes) / No

Did our installers go over the operation and maintenance required for your new installation? (Yes) / No

Do you know of any problems that need our attention? ~~Yes~~ / (No)

Do you feel the installation lives up to all that you were promised? (5) 4 3 2 1

Briefly explain the reason you chose Weeks Service Company.

We have had excellent service by them before. They could fix our AC in 24 hours while another place wanted us to

How would you rate our company overall? Wait 2 weeks. (5) 4 3 2 1

What did you like most about our service?

Speedy, thorough, & efficient

May we have your permission to use you as a reference to others in your area? (Yes) / No

We appreciate you answering our audit. For additional comments please Submit your feedback on-line today: www.WeekServiceCompany.com/feedback.html or call our office 281-332-9555.